

UN GLOBAL COMPACT COMMUNICATION ON PROGRESS REPORT

Severn Trent PLC
2019/20

COMMUNICATION
ON PROGRESS



This is our **Communication on Progress** in implementing the Ten Principles of the **United Nations Global Compact** and supporting broader UN goals.

We welcome feedback on its contents.

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CEO STATEMENT OF CONTINUED SUPPORT

The UN Global Compact provides a universal language for corporate responsibility and provides a framework to guide all businesses regardless of size, complexity or location.

“We believe that if we are united by a clear social purpose we will deliver better outcomes for all our stakeholders –our customers, our colleagues, our investors, the society we live in and the environment we depend on. It also makes good business sense. So at Severn Trent, we are first and foremost driven by our purpose – **‘Taking care of one of life’s essentials’** – and we’re guided by our values:

- **Having Courage**
- **Embracing Curiosity**
- **Showing Care**
- **Taking Pride**

Our values are aligned with the 10 principles of the United Nations Global Compact, which form part of our culture. Our approach to sustainability incorporates these principles, covering human rights, labour, environment and anti-corruption. We have committed to supporting the 10 principles of the United Nations Global Compact since 2004, and we are pleased to reaffirm our continued support.”

Our [2020 Sustainability Report](#) details our approach and clearly communicates our support of the 10 UN principles. This documents acts as a helpful guide to signpost the reader to external sources where we describe our ongoing commitments, and the policies and procedures we have in place to ensure that the Global Compact and its principles are integral to our business and the values we live by.



Liv Garfield
Chief Executive



Support of 10 principles of the UN Global Compact

Global Compact Principle	ST Plc corresponding written statement	Sustainability Report Reference
Human Rights		
Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and	Doing the Right thing Policy Group Human Resources Policy	CEO Statement, page 3
Principle 2: make sure that they are not complicit in human rights abuses.	Modern Slavery Statement Sustainable Supply Chain Charter	Running our company for the long term, page 56
Labour		
Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;	Group Human Resources Policy	GRI Index Indicator 102-41
Principle 4: the elimination of all forms of forced and compulsory labour;	Doing the Right thing Policy Modern Slavery Statement	Running our company for the long term, page 56
Principle 5: the effective abolition of child labour; and	Sustainable Supply Chain Charter	
Principle 6: the elimination of discrimination in respect of employment and occupation.	Doing the Right thing Policy Group Human Resources Policy	Providing a fair, inclusive and safe place to work, page 38-40 Running our company for the long term, page 56

Support of 10 principles of the UN Global Compact

Global Compact Principle	ST Plc corresponding written statement	Sustainability Report Reference
Environment		
Principle 7: Businesses should support a precautionary approach to environmental challenges;	Doing the Right thing Policy	CEO Statement, page 2-3
	Group Environment Policy	Our approach to Sustainability, page 6-7
		Taking care of the environment, page 12-31
Principle 8: undertake initiatives to promote greater environmental responsibility; and	Doing the Right thing Policy	CEO Statement, page 2-3
	Group Environment Policy	Our approach to Sustainability, page 6-7
		Taking care of the environment, page 12-31
Principle 9: encourage the development and diffusion of environmentally friendly technologies.		Investing in skills and knowledge, page 42-43
	Innovation	Making a positive difference in the community, page 44-45
		Sustainability Key Metrics, page 59-62
Anti-Corruption		
Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery	Doing the Right thing Policy	Sustainable Development Goals, page 8-9
	Group Conflicts of Interest Policy	Being open and what we do and sharing what we know, page 58
	Group Competition and Competitive Information Policy	
	Group Financial Crime Policy	
		GRI Index Indicator 205-1, 205-3 and 206-1
		Running our company for the long term, page 56
		Sustainability Key Metrics, page 59-62